



PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE USING THIS SITE

INFORMATION ABOUT OUR USE OF COOKIES

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site. A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

We use the following cookies:

- **Strictly necessary cookies.**

These are cookies that are required for the operation of our website. They include, for example, cookies that enable you to log into secure areas of our website, use a shopping cart or make use of e-billing services when available.

- **Analytical/performance cookies.**

They allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

- **Functionality cookies.**

These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region).

- **Targeting cookies.**

These cookies are used to collect information about your browsing habits in order to deliver adverts more relevant to you and your interests. They remember that you have visited a website and this information is shared with other organisations such as advertisers.

Please note that third parties (including, for example, advertising networks and providers of external services like web traffic analysis services) may also use cookies, over which we have no control and we cannot accept any liability for the third party's compliance with its legal obligations. These cookies are likely to be analytical/performance cookies or targeting cookies:

- **Persistent cookies.**

These cookies are stored on your computer or device and are not deleted when your browser is closed. Persistent cookies can be used to retain your preferences for a particular website, allowing those preferences to be used in future browsing sessions. Persistent cookies usually assign a unique ID to your browser and they are usually configured to identify you for a prolonged period of time, from days to months or even years.

- We use cookies:

to ensure you are properly logged in, where this is necessary to use the site
to store personal registration information so that you do not have to provide it to us again on subsequent visits
to track your progress through the site so we can make improvements to the service we offer you, and/or
to remember any preferences which the site may allow you to set.

You can block cookies by activating the setting on your browser that allows you to refuse the setting of all or some cookies. However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our site.

- How long will we keep your information?

We retain your information for as long as it's needed for us to meet our legal and regulatory obligations. For most customers, this will be seven years, at which point we'll take steps to delete or anonymise the information.

Changes to our cookies statement

We may change the content of our Site or services without notice, and consequently, our Privacy Policy and/or Cookies Statement may change at any time in the future. We therefore encourage you to review it from time to time to stay informed of how we are using personal information.

This Cookie Statement was last updated in October 2023.

Where can I learn more about cookies?

The following sites contain additional useful information about cookies and how to manage them.

- www.allaboutcookies.org
- www.aboutcookies.org

To contact us, please email admin@localhospitalitysupport.co.uk

Thank you for visiting our site.